



*Bringing help to
Philippine Children with disabilities*

STUDY VISIT REPORT

21 - 31 October 2002

The Bambang Sunshine Project was formally known as the Philippine Disabled Children Project

The London Committee of The Bambang Sunshine Project organised a study trip to meet the Partner Committee in Bambang.

The visiting committee consisted of:

Florencia Kingscote

Secretary and Founder of the Charity

Dave Mowbray

Chairman

Sue Beavis

Committee Member

All of the visiting committee were instrumental in the production of this report.

OBJECTIVES

1. Meet the Partner Committee and build relationships.
2. Acquaint ourselves with the problems encountered by the Bambang Committee.
3. Justify or not if there is a need for our work.
4. Assess what facilities and care is available for the various degrees of disability.
5. Confirm what help is available regionally and nationally.
6. To encourage the development of the Project by linking with other bodies or agencies.
7. To assess the need for a Disabled Centre to meet the long-term ambitions of the Charity.
8. To establish what help or assistance the UK Committee can offer to aid the smooth running of the Charity.

ACTIONS

A Study Visit took place consisting of three members of the UK Committee; Florencia Kingscote, Founder of the Charity, Dave Mowbray, Chairman and Sue Beavis, Committee Member.

Several meetings and discussions took place, both formally and informally. Most of the objectives highlighted above overlapped in the various discussions held; therefore the following is a précis of the meetings.

On the evening of our arrival in Manila we stayed at a hostel where Mrs E.Soriano, Chairman of the partner committee, is involved. On the following day we travelled up to Bambang with the Soriano family and this gave us the ideal opportunity to break the ice and get to know each other.

A general welcome meeting was held for us with the full committee and invited guests including the Deputy Governor of Nueva Vizcaya and the Mayor of Bambang. After our hosts gave speeches of welcome the three guests were asked to speak. Florencia spoke of the beginnings of the Charity; Dave, the present situation and future ambitions and Sue the cultural and financial side of things.

The main points of Dave's remarks were:

- a) The need to work together as a Partnership.
- b) Assuring that if they made a local decision we would support it.
- c) The name change in the UK.
- d) The three stages of progress as we saw it i.e. short term, medium term and long term.
- e) Encourage working with Council and Local Authorities.
- f) The assurance that all long term decisions such as building a Centre would not go ahead unless there had been full consultation and agreement between both committees.

For us, the biggest surprise of the evening was the news that the number of children on the list had risen to 60.

All parents who wish to avail themselves of what help the Charity has to offer are encouraged to join the Foundation and pay a nominal membership fee. Thus all members were invited to meet us and bring their children. Not only did most of the 60 turn up but a further 20 - 30 that had heard of our visit. The Doctor spent from 9.00am to 12.00am examining the new children, photographing them and talking to the parents. There is no doubt that Objective 3 had been well and truly answered. We were also given an estimated cost of helping the already recorded cases. It is fair to say that our sister committee were as surprised as us at the forecast costs and the reaction of the parents.

We feel the cultural barrier of embarrassment of having a disabled child is being broken down by the mere fact that our sister committee are showing a compassionate and sympathetic approach to the problem. However, there is no doubt that there is still a lot of educating to be done and we are lucky in having Mrs Soriano, a recently retired Social Officer as the Chairman as she has already tackled the problem.

It would appear that the attitude to Disabled people is gradually changing. There is evidence that there is help both nationally and locally for specific disabilities such as blindness, loss of limbs etc. but unfortunately nothing for the totally disabled. The present

Governor of Nueva Vizcaya is a very astute and sympathetic man who is doing great things for the handicapped. Regretfully he has only 1 more year in his term of office and everyone is holding their breath in the hope that his successor will be of the same mind.

It has been suggested to our sister committee that a form of referral of applicants take place so that charities already set up for specific disabilities can take some of the cases we have. The committee are also aware that some form of prioritising will have to take place.

Offers of help have been made by both Nueva Vizcaya State Polytechnic College and St Mary's University at Bayonbong for training the members of the committee to enable them to discharge their duties in the most profitable way. The offer of help even extended to supplying nurses for home visits as it could be done as part of their own training.

St Mary's University also offered help in publicity via local radio; indeed, our own visit had been broadcast with details of our programme. Perhaps one of the most satisfying aspects of our visit was the involvement of Scouting with our Project. Discussions were held with Mr Sergio Miranda, Scout Leader at Bambang (and Treasurer of PDCF), Mr Edwin Mutug, Officer in Charge, Nueva Vizcaya Scout Council and Mr Carlos Escudero, Sec. Gen. Boy Scouts Philippines. It has been agreed that when the committee identify a child who would benefit from a visit, a wheelchair walk, sharing a meal etc they contact the Scout Leader who will provide a scout. If that scout satisfies the Scout Leader and the Chairman of the committee that he has done his best to carry out his duties for a period of time then he will be awarded a Proficiency Badge which we, The Bambang Sunshine Project will sponsor. The actual details of the involvement will be left to the discretion of the local parties. Perhaps the most important message is that our help need not always be financial.

The long-term idea of building a disabled centre was mooted and great interest was shown. I feel it is early days to do anything about it at the moment. The Mayor of Bambang would like it to be a multi-use centre involving people such as the street kids.

I think we must first establish that if built, what kind of services it would offer, could the local committee sustain it, would the local authorities help by offering rate relief or donate land, or indeed, is there existing premises that could be shared or utilised. I don't think we

should lose sight of our aim but it should be put on a back boiler at the moment.

A final meeting was held with the committee to summarise our visit and seek ideas of how the UK end can support the work being done at grass root level.

It was decided that the name of the charity at the Philippine end would remain the same i.e. Philippine Disabled Children Foundation Inc.

It was mentioned that costs for Committee Training was a legitimate expense.

The committee had already discussed local fund raising ideas and it was suggested that it might be possible for us to purchase 1000 suitably engraved pens and send them out. All proceeds from onward sales would go to the local account. At the moment the account stands at 66,800 Ps (£890).

Clothing, toys, children's books, modelling clay, crayons and the like would be very welcome but it was accepted that a lot would depend on the cost of freight. Door to door shipping was suggested as likely to be the most reasonable. Local enquiries would be made re any possible concessions from the Customs & Excise Duty.

A publicity pack including business cards should be sent as an example for reproduction locally.

Display material to be sent out together with if possible display boards. These need not be new but would be an asset as there is only one set available in the whole of Bambang. When not in use they could possibly be hired out.

Communications could still be a problem so it was suggested that the Council or Regional Offices be approached to see if they can offer access to fax or e-mail facilities.

It would be nice if we could send them a set of table flags for them to use at their meetings.

CONCLUSIONS

The Study Visit has undoubtedly been a tremendous success. We found a committed and efficient committee that were prudent in the dispersal of funds but equally is as generous as they possibly can. At all public meetings with the parents it was explained that we were only a small charity and at the moment help would be limited and they should exercise patience with us. The changing situation with regards to numbers certainly gives us a real

challenge to us to raise funds in the UK.

The plight of the children was heart rending at times but the gratitude of the parents was touching. One lady only had oranges grown in her garden to say thank you but she insisted we accept a bag full.

I feel we should accept that there will always be disappointments. The only disheartening part of the trip was visiting a totally handicapped young boy hanging from the ceiling in his original baby's chair, tied in so that the convulsive movements would not hurt him too much. In the corner of the room stood the wheelchair provided by Florencia on her last visit home – it hadn't moved from the day it was put there. The mother was sick, the father had no time for his child because he wouldn't get better and the grandmother who had looked after the child had died. If it wasn't for committee member Mrs Timbol supplying food heaven knows what the situation would be. We would recommend that the wheelchair be utilised by some other deserving case but replaced by something else that would be beneficial. Advice should be sought in the UK and communicated to our sister committee.

We were encouraged by all we saw, enthused by the dedication of our sister committee and satisfied that all our efforts are being justified.

STRENGTH

- Belief in a common goal
- Chairman - Mrs. Soriano welfare/business experience, respected and known in the government, has access to a minibus (approx. 10 people)
- Mr. Vilorio has family and contacts in America, mixes with the high class! society of Bambang i.e. President of University. His son is the doctor, and has already done a basic medical examination on a majority of the children. His other son is the local dentist (not sure of his involvement). Runs the Senior citizen hall and allows the charity access (not sure of cost involved).
- Free medical assessment for the children.
- Treasurer - Mr. Miranda is a schoolteacher and the local scout leader.
- Flora's brother has email facilities at the university where he works.

WEAKNESS

- Children with major disabilities are often unable to travel to the hall.
- Some parents are not interested in helping their children.
- Majority of the committee are female and retired with no formal training in people or disabilities management.
- Technology is limited, no access or training in email, Rev Soriano has a fax but is unable to use it.
- Lack of/slow communication from the Bambang committee to London.

OPPORTUNITY

- Committee have time and energy
- Growing community.
- Bambang is a busy town which is growing very quickly, renowned for its produce market.
- Two high schools and a University.
- Scouts seem keen to be involved on two levels; scout to offer friendship and emotional support to the children in the charity and older scouts and ventures to refurbish/build if necessary.
- Existing Government keen to increase awareness and self-funding projects for people with disabilities.
- Working with other charities/nurses, i.e. Blind school and Cafe project in Bayombong.
- To encourage mothers/fathers to be more involved in the charity.

THREATS

- Government changes after two years (3 or 4 years?) often leaving unfinished projects for new ideas.
- A lot of focus and attention needed to financial help, throughout business and community.
- Unemployment in Bambang might increase with the fast growing community.
- Charity's steep increase of children from 6 to 60 and more coming, a screening might be required to concentrate funds.
- At present London committee is the only income and requirements are increasing.

Summary of Clinical Diagnosis and Costs for Assisting Beneficiarie

| PATIENT'S NAME | AGE | SEX | DIAGNOSIS | ESTIMATED COST | |
|-----------------------------|-----|-----|---|------------------|---------------|
| | | | | PHILIPPINE PHP | £ STERLING |
| Cyrose R Alutin | 9 | F | Nasal Twang | 200,000 | 3,300 |
| Rommel Dominic Serquinia | 1 | M | Congenital cataract, internal squinting, speech defect, congenital acynotic heart disease probably a patent ductus arteriosus | 700,000 | 8,150 |
| Reynante Del Rosario | 13 | M | Congenital Blindness | 300,000 | 3,500 |
| Carl Johnson Donado | 13 | M | Congenital Heart Disease possibly a Ventricular Septal Defect and Ventricular Septal Aneurysm | 500,000 | 5,850 |
| Fe Olagon | 5 | F | Cerebral Palsy | 60,000 | 720 |
| Jane Agcaoili | 5 | F | Cleft Palate | 200,000 | 2,300 |
| Lawrence Christopher Afable | 10 | M | Asthmatic with mental retardation | 150,000 | 1,750 |
| Mark Louise Antonia | 12 | M | Speech problems mental retardation and right-sided hemiparesis | 100,000 | 1,150 |
| Mark Chester Pascual | 16 | M | Left Brachial Plexus Palsy. With totally uncontrolled left arm | 100,000 | 1,150 |
| Guillermo Graciano | 5 | M | Mongoloid | 200,000 | 2,300 |
| Wilson Antonio | 6 | M | Clubbed feet | 400,000 | 4,600 |
| Jayson Madera | 8 | M | Deaf-mute | 100,000 | 1,150 |
| Aubrey Gay Banejo | 10 | F | Cretinism with mental retardation | 230,000 | 2,650 |
| Sanford Bugtong | 15 | M | Blindness | 150,000 | 1,750 |
| Hazel Sagun | 5 | F | Deaf-mute | 100,000 | 1,150 |
| Marjorie Espedido | 2 | F | Cerebral palsy possibly mongolism | 110,000 | 1,270 |
| Elsa Lapada | 10 | F | Blindness | 150,000 | 1,750 |
| TOTAL | | | | 3,750,000 | 43,100 |



CYROSE RALUTIN is a 9 year old girl from the Barrio of San Antonio South, Bambang, Nueva Vizcaya. When she was 7 years old, her cleft lip was operated but still needs to have a surgical repair of her palate because her speech is still affected and she has "nasal-twang" (ngo-ngo in the dialect)

| | |
|--|------------|
| Estimated expenses: | |
| Surgical repair of the palate | £1,150 |
| Post operative rehabilitation (speech therapy) | £1,150 |
| | £1, £3,300 |



ROMMEL DOMINIC SERQUINIA is from Homestead, Bambang, Nueva Vizcaya, 20 months old boy, eldest in a family of 2, born spontaneously to a mother age 26 at the time but developed German Measles during her 4-5 months of pregnancy (Congenital Rubella Syndrome). Rommel has congenital cataract, internal Squinting, speech defect, a congenital acyanotic heart disease (probably a patent ductus arteriosus). His gait is very unstable because he cannot stand, sit or walk without support.

| | |
|-------------------------|--------|
| Estimated expenses: | |
| Cataract operation | £1,150 |
| Heart operation | £5,850 |
| Physical rehabilitation | £1,150 |
| | £8,150 |



REYNANTE DEL ROSARIO is a 13 year old boy from Homestead, Bambang, Nueva Vizcaya, born spontaneously to a mother who took Quinine orally and Orgapiol parenterally because she was trying to abort him in her womb. He now suffers from congenital blindness.

| | |
|---|--------|
| Estimated expenses: | |
| Ophthalmological evaluation and possible operation. | £3,500 |



CARL JOHNSON DONADO is a 4 year old boy from Buag, Bambang, Nueva Vizcaya. He has growth retardation because of Congenital Heart Disease possibly a Ventricular Septal Defect and Ventricular Septal Aneurysm.

Estimated expenses:
Open Heart Surgery £5,850



FE OLAGON is almost 5 years old, a girl from Alliaga, Bambang, Nueva Vizcaya, delivered spontaneously as the youngest in a family of 6 to a mother aged 30 years old then. She was born 2 months post-mature and developed cerebral palsy. She needs a wheelchair and good nursing care to improve the quality of her life.

Estimated expenses:
Wheelchair £120
Rehabilitation and good nursing care £600
£720



JANE AGCAOILI is a 5 year old girl from Indiana, Bambang, Nueva Vizcaya. She has a cleft lip and cleft palate. Somebody helped her with a cleft lip operation but now she needs to have a surgical repair of her cleft palate because it is going to affect her speech later on.

Estimated expenses:
Surgical repair of cleft palate £1,150
Post-operation speech rehabilitation £1,15000
£3,300



LAWRENCE CHRISTOPHER AFABLE is a 10 year old boy from Macate, Bambang, Nueva Vizcaya. Second child in a family of 3, delivered by a mother who is asthmatic who took anti-asthmatic drugs during her pregnancy. He was born spontaneously but seven months premature by age and birth weight.

Presently he is asthmatic with some mental retardation.

Estimated expenses:

| | |
|-----------------------------|--------|
| Anti-asthmatic drugs | £600 |
| Special nursing care/school | £1,150 |
| | £1,750 |



MARK LOUISE ANTONIO is a 12 year old boy from Almaguer North, Bambang, Nueva Vizcaya. He was born the youngest in a family of 3 to a mother age 32 at the time. Although he was born spontaneously, at birth he had very poor apgar score because of prolonged labour. His mother took some drugs for nervous breakdown when he was 6-month age of gestation for which she intended to abort him. Now he has a speech problem, mental retardation and right-sided hemiparesis as you can see in his picture.

Estimated expenses:

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|-------------------------|--------|
| Speech therapy | £600 |
| Physical rehabilitation | £600 |
| | £1,200 |



MARK CHESTER PASCUAL is a 16 year old male, from Almaguer, Bambang, Nueva Vizcaya. As you can see he has left Brachial Plexus Palsy and his left arm is totally uncontrolled. He needs some neurological evaluation and perhaps physical rehabilitation.

Estimated expenses:

| | |
|-------------------------|--------|
| Neurological studies | £600 |
| Physical rehabilitation | £600 |
| | £1,200 |



GUILLERMO GRACIANO is a 5 year old boy from San Antonio, Bambang, Nueva Vizcaya. As you can very well notice, he has the classical Mongoloid face. He was born the 5th in a family of 6, delivered spontaneously to a mother age 35 then. He has mental retardation and speech difficulty. He will be needing some training in a special school for the Mongoloid.

| | |
|--------------------------------------|--------|
| Estimated expenses: | |
| Schooling for the Mongoloid | £1,150 |
| Speech therapy and good nursing care | £1,150 |
| | £2,300 |



WILSON ANTONIO is a 6 year old boy from Almaguer North, Bambang, Nueva Vizcaya. As you can see he has clubbed feet since birth and he needs surgical repair for this physical disability so he can stand upright and not crawl anymore.

| | |
|-------------------------------|--------|
| Estimated expenses: | |
| 3 Stage surgical operation | £3,450 |
| Post-operative rehabilitation | £1,150 |
| | £4,600 |



JAYSON MADERA is an 8 year old boy from Aliaga, Bambang, Nueva Vizcaya, apparently well but actually he is a deaf-mute. He was born 4th in a family of 5 children, spontaneously delivered to a mother aged 25 then. However, she had prolonged labour after having threatened abortion for one week. At age 3, he was hospitalized because of fever for one week then after that, he was noted to be deaf-mute.

| | |
|-------------------------|--------|
| Estimated expenses: | |
| Schooling for deaf-mute | £1,150 |



AUBREY GAY BANEJO is a 10 year old girl from Abinganan, Bambang, Nueva Vizcaya. As you can see she is too small for her age. She is suffering from what the doctors call "cretinism" or growth retardation, with some mental retardation.

I am not sure if she has some new growth in her pituitary gland in her brain that's why she needs some laboratory examination possibly Brain CT Scan.

| | |
|------------------------|--------|
| Estimated expenses: | |
| Laboratory diagnostics | £350 |
| Medical treatment | £1,150 |
| Special schooling | £1,150 |
| | £2,650 |



SANFORD BUGTONG is a 15 year old male, of Almaguer North, Bambang, Nueva Vizcaya. He has been blind since birth. Perhaps his immediate need shall be some training from the school of theblind. We really don't know the prognosis of his case that's why he needs some ophthalmological examination to know if he still has some chances to see.

| | |
|-----------------------------|--------|
| Estimated expenses: | |
| Schooling for the blind | £1,150 |
| Ophthalmological evaluation | £600 |
| | £1,750 |



HAZEL SAGVN is a 5 year old girl from Aliaga, Bambang, Nueva Vizcaya, apparently well butdeaf-mute. She is the only child delivered spontaneously to a mother age 25 then. But at age 8-days old, she was hospitalized for 10 days because of umbilical infection.

| | |
|-----------------------------|--------|
| Estimated expenses: | |
| Schooling for the deaf-mute | £1,150 |



MARJORIE ESPEDIDO is a 2 year old girl from Almaguer North, Bambang, Nueva Vizcaya, with cerebral palsy and possibly mongolism. She is the only child to a mother who developed some sickness (disease unknown) while pregnant.

| | |
|---------------------|--------|
| Estimated expenses: | |
| Wheelchair | £120 |
| Good nursing care | £1,150 |
| | £1,270 |



ELSA LAPADA is a 10 year old girl from Abinganan, Bambang, Nueva Vizcaya, only child spontaneously delivered to a mother age 40 then at the time. She has congenital blindness. Meanwhile she needs some special training from the School for the blind.

| | |
|-----------------------------|--------|
| Estimated expenses: | |
| Schooling for the blind | £1,150 |
| Ophthalmological evaluation | £600 |
| | £1,750 |

DIARY

Monday Oct 21

Met in London 8pm for the long Emirates flight to Dubai then Manila.

Tuesday Oct 22

Arrive in Manila in the evening, picked up by Domi (Fiora's brother in-law) and taken to Mrs. Soriano's (PDCF chairperson) boarding house.

Wednesday Oct 23

Travel to Bambang in Rev & Mrs. Sorino's minibus, approx. 8-hour trip along a busy one lane highway, arriving at the Juel Garden hotel. We dined in the town of Bambang.

Thursday Oct 24

AM - meet Municipal office including the Major Hon Pepito Balgos and other committee members. Had a walk around the town and the busy market.

PM - Welcome party. The committee organized a fantastic welcoming party, all the members of the charity, families, the children with disabilities and some Honorary members of the community. A lot of people had the opportunity to speak about their involvement with the charity and their beliefs for the community of Bambang. We were also entertained by children from the local high school with traditional dancing and Jake Fontunilla (one of the blind children who the charity has been supporting) played his keyboard.

Friday Oct 25

The day was spent with the children and the parents, at the Senior Citizen hall. Doctor Gaspar Vilorio was able to do a medical examination on the children; this report consists of a photograph, diagnosis of the medical condition and the cost of medical help.

PM - Invited to the local Scouts campfire.

Saturday Oct 26

Members of the committee joined us on a trip to the famous Banaue rice terraces, an amazing journey through the mountains, stopping off the Buko (coconut) juice. Then the incredible view down the valley of thousands of cascading terraces built a century ago.

PM - Dinner at the Vilorina residence and then entertainment at the local Karaoke bar!

Sunday Oct 27

AM - Ecumenical Mass

Monday Oct 28

AM - Nueva Vizcaya Boy Scout Headquarters in Bayombong

Met the Officer in Charge of Nueva Vizcaya Scout council, who introduced us to the Municipal Governor of Nueva Vizcaya. In Bayombong through donations a Cafe, a park and lake with boat rides have been created and is run by partially disabled people as a profitable business. The manager is willing to talk to the committee about her experiences.

Tuesday Oct 29

The last day with the committee, and the families, rations were given out and a general feeling of appreciation from everyone. Dave organized a peace light gathering for our final meeting.

PM - dinner at Flora's abode and surprise serenade by the local workmen.

Wednesday Oct 30

Jumped on the local bus for the long journey leaving the mountains and heading back into the smoggy city of Manila.

Thursday Oct 31

In the morning we met the Sec. General Boy Scouts, who was interested in the charity and the possible involvement of the scouts.

We took a tourist horse carriage ride around the old town and walked through memorial park.

PM - we left Flora and her sister to travel home.



PDCF banner



PDCF committee meeting



Overview of Bambang



River near Bambang



Bambang market



PDCF committee meeting



Jake, who's blind plays his piano at the welcome party



Local school children doing a traditional dance



Mr Timbol, PDCF committee members



Mr Volaria, PDCF committee members



Mrs Soriano & Mrs Pinaroc, PDCF committee members



At the mayor's office



Families supported by the charity



St Catherine's Church



One of the children supported by the charity



Mrs Soriano taking the meeting





Banaue rice terraces



Banaue rice terraces



Eating out, north Philippines



Park managed by partially disabled people in Bayombang



Cafe run by partially disabled people in Bayombang



The manager of the cafe and park

CHRIST ACCEPTS US ALL

Jesus calls us by name
and each one is special to him.

God didn't make us all the same
and each reflect a little of him.

I accept you and you accept me
because Christ accepts us all.

Together we live as one family
because Christ accepts us all

Christ accepts us all

THOUGHTS, QUOTES AND MEMORIES

How about re-packaging our Cook Book to make some money.

After eating rice three times a day for ten days - "I've got rice withdrawal symptoms, I haven't had any since breakfast".

Let's purchase a set of Table Flags for both committees.

Dave: "I'm 23 and I don't care who knows it"

Filipino voice at the back: "I think that needs some negotiation".

Two ladies singing in the Karaoke, one quite nice, one in the key of Z.

"The only concern Dave has is the price of beer!"

The impromptu singing at the end of the last open meeting of "Good bye, Good Luck, God Bless you".

Sue's face as the traditional serenading to a lovely young lady came from outside the house and eventually the singers coming into the home.

Florencia's impromptu singing and the tears in the eyes of the committee as the Peace Light Candles were lit. A simple act prompted by the theme of the Sunday Service and the caring of children.

The warmth in the eyes of the parents faces as they never left you. The shy smiles of the children.

Florencia: "I'm sorry" - again, again and again!

Sue's uncontrollable laughter at Mrs Soriana's comments about drinking quantities of water - and how infectious laughter can be.

The tragic sight of that little boy in the baby's chair.

Mowbray's undying gratitude to Florencia for unearthing "Grande" bottles of beer, all one and a half litres of it - then having to share it out to Sue's serenaders.

Mrs Soriano's quiet emotional comment after the most beautiful rendering of a traditional Filipino Hymn "With all the problems they have and they still sing with love in their hearts".

Florencia's strong approach and firm instructions to passengers in the Jeepney to change seats so that a photograph of the visitors could be taken - and then not by her but by an innocent stranger.

On visiting the scout troop thoughts of Ralph Reader's Gang Show song "There Are No Strangers Here" - only friends you haven't met yet.

The Bank Manager's advice to send money by ordinary cheque and he would guarantee a fast turn over.

The Brotherly Love shown by Rev. Ernesto Soriano and some of his friends.

Can we prepare an audiotape of greetings, encouragement, introductions or other items which our sister committee may appreciate and possibly use for publicity.

The horrendous traffic jams and the total lack of directional signs.

The simple pure warmth of friendship and hospitality.